

CARAVANTOURS S.p.A.

Fully Paid-up Share Capital € 104,000

Fiscal Code and VAT Number 00368500401 - ISO Code IT 00368500401

Agenzia Viaggi - Travel Agency - Reisebüro - Agence de Voyages

PRIVACY POLICY for the processing of personal data

Pursuant to Italian Legislative Decree 196/2003 enacting the Personal Data Protection Code, subsequently amended and supplemented by Legislative Decree 101/2018 to implement EU Regulation 2016/679 known as the General Data Protection Regulation (GDPR), the undersigned Caravantours SpA, in its capacity of data controller, hereby declares that the personal and sensitive data acquired in the ambit of the commercial relationships established with its customers will be processed in compliance with the aforementioned law, according to the principles of correctness, lawfulness, transparency and protection of your privacy and your rights.

With reference to the aforementioned processing, the Company also provides the following information.

DATA CONTROLLER, PROCESSORS AND PERSONS ASSIGNED TO PROCESS DATA

The Data Controller is Caravantours SpA Via B. Parmense 19 47923 Rimini (RN) Italy (registered office and place of business). The current list of processors and persons assigned to process data is held at the Company's registered office.

PERSONAL DATA

The following types of personal data are collected:

- identification data (name and surname, address (residence and domicile), telephone, fax, email);
- data relating to economic and commercial activity (orders, solvency, banking data, accounting data, Tax Code/National Insurance number and fiscal data).

SENSITIVE DATA

Sensitive data may be collected relating to:

- state of health relating to an accident covered by an insurance policy taken out with the undersigned.

PURPOSE OF DATA PROCESSING

Personal data are processed for the following purposes:

1. In order to fulfil the terms of contracts concluded with you and the resulting commitments
2. In order to fulfil the legal obligations related to the contractual relationship
3. For the organisational and commercial management of the contract
4. For the protection of contractual rights
5. For internal statistical analyses
6. In order to carry out marketing activities by sending promotional and advertising material relating to products or services similar to those involved in the current commercial relationship
7. Solvency information

NATURE OF DATA PROVISION

The provision of data, and processing thereof, is mandatory in the case of purposes no. 1, 2, 4 relating to the contractual and legal obligations; the provision is also to be considered mandatory in the case of purpose 3, since it is deemed essential to the execution of the contractual obligations on the part of the Company; it follows that any refusal to provide data for such purposes may render it impossible for the Company to fulfil its contractual and legal obligations. The provision of data, and processing thereof, is to be considered optional in the case of all other purposes.

PROCESSING METHODS

The data will be processed in paper, computerised and telematic formats and stored in the respective databases (customers, suppliers, management), where they may be accessed and viewed by the employees of the commercial, production, administration and information technology departments specifically designated by the Company as persons assigned to process personal data, who may consult, process, compare and use such data or carry out any other appropriate operation on them, including automated operations, in compliance with the legal provisions designed to guarantee, inter alia, the confidentiality and security of such data and that they are accurate, up-to-date and relevant to the stated purposes.

DISCLOSURE AND DISSEMINATION OF DATA

With reference to the purposes identified in points 1, 2, 3, 4 and 6, the data may be disclosed to the following subjects or to the categories of subjects indicated below:

- Transport companies and forwarding agents for aspects regarding shipments of advertising materials
- Banking institutes for the management of receipts and payments
- Financial administrations and other companies or public bodies to fulfil regulatory obligations
- Companies and law firms for the protection of contractual rights.
- Insurance companies for travel and accident insurance policies

For the purposes 5 and 7, the communication of data is not provided for, except for the dissemination of statistics in aggregate and anonymous form.

RETENTION PERIOD

The Data are processed for the time necessary to provide the service requested by the interested party or required for the purposes described in this document.

RIGHTS OF DATA SUBJECTS

With reference to the aforementioned processing, the rights pursuant to Italian Legislative Decree 196/2003 (within the limits and under the conditions provided for the aforementioned legislative decree), and subsequent amendments and additions to Italian Legislative Decree 101/18 implementing the EU Regulation 2016/679 known as General Data Protection Regulation (GDPR), shall be applicable. Further information regarding the processing and disclosure of personal data provided directly or otherwise acquired may be requested from the Company.

HOW CAN I EXERCISE MY RIGHTS?

Data subjects may exercise their rights at any time by sending:

- A registered letter to Caravantours SpA Via B. Parmense 19 47923 Rimini (RN) Italy;
- An email to privacy@caravantours.it.

Naturally, this document does not exclude the fact that other information may also be provided orally to the data subject at the time of the data collection.



TOUR OPERATOR

Via B. Parmense, 19 - 47923 Rimini (RN)

tel. 0541.363110/120/130

fax 0541.363245/770721

web: www.caravantours.it

email: info@caravantours.it

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Provision of Consent to the company CARAVANTOURS S.p.A. for processing of data

I, the undersigned _____, hereby declare that I have received and read the information provided pursuant to Italian Legislative Decree 196/2003 and subsequent amendments and additions to Legislative Decree 101/18 implementing the EU Regulation 2016/679 known as the General Data Protection Regulation (GDPR) regarding the rights of data subjects and

A) Freely consent to the processing and disclosure of my personal data, including so-called sensitive data, by the company Caravantours SpA, in relation to the purposes identified in the Privacy Policy at points 1. 2. 3 and 4.

I consent

I do not consent

B) Freely consent to the processing of my personal data by the company Caravantours SpA, in relation to the purpose identified in the Privacy Policy at points 5. and 7.

I consent

I do not consent

C) Freely express my consent to the processing and disclosure of my personal data by the company Caravantours SpA, in relation to the purpose identified in the Privacy Policy at point 6.

I consent

I do not consent

Date

Place

Signature
